

## Quality Assurance Manager Workshop

### Workshop description

This 1-day workshop provides a comprehensive overview of the role and responsibilities of the Quality Assurance Manager. Content covered in this workshop includes:

- Quality improvement roles
- Quality management process
- Develop and manage an audit plan
- Manage applicable policies and procedures
- Manage compliance and non-compliance events
- Assess corrective and preventive actions
- Coach operational personnel in the development and implementation of corrective action plans (CAPs)
- Manage records and documents
- Manage QA performance and conformance

### Course content:

[https://www.avaerocouncil.ca/sites/default/files/qam\\_student\\_workbook\\_-\\_table\\_of\\_content\\_ver\\_2.1.pdf](https://www.avaerocouncil.ca/sites/default/files/qam_student_workbook_-_table_of_content_ver_2.1.pdf)

### Cost:

- \$650 – regular price
- \$520 – for CCAA partners

### Register for an upcoming workshop:

<http://www.avaerocouncil.ca/en/events/calendar>

### Testimonials

“It highlighted other areas of training I need to participate in. this course fulfilled my requirements.”  
– D.I. at Avionics Design Services Ltd. – Winnipeg, MB, 2017.

Open discussion was excellent and allowed focus on specific needs.  
– anonymous – Kelowna, BC, 2017

### Any Questions?

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